

Innovation, R&D



“Wi-Fi Start – up”: the innovative system thanks to which we further improve our **After Sales Support** and **Technical Assistance** services making them faster, more effective and incisive **even from remote**.

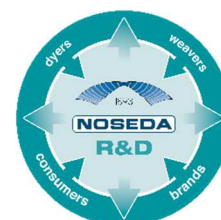
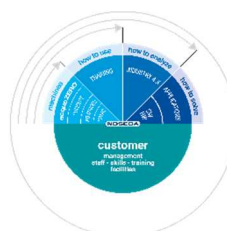
In particular, the support already provided by email or by phone, and the one that allows us to connect directly to Customers’ PC – PLC will be improved by an **innovative approach** that will allow our Technicians to be at your Operators’ side in front of a valve, a pump or an electrical board and, therefore, to guide them in real time as needed.

What is more: it will allow us to be in front of a fabric inspection in order to analyse a dyeing result or the surface appearance of a just processed sample.

All this will be possible thanks to **Team Viewer Pilot**, the software which, in combination with one of the supervision systems used and one of the most popular communication Apps, will allow us to use the system to the fullest, with consequent **saving in time**, thanks to an **immediate support** which can be requested at any time.

Nosedata will only need to connect directly to the Customer’s TeamViewer Pilot App and guide him in solving the problem, **as if we were on site**.

icontrol



TeamViewer Pilot

TeamViewer Tools

PEGI 3

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